

FOR OUR DISABLED

RIDERS

All of our buses are equipped with wheelchair lifts. Anyone may use the lift at any time. Personal care attendants and service animals may also accompany you without a fare. Small carts or baby strollers may be loaded on the lift, but must be held onto and kept out of the aisle. Only service animals are permitted on the bus. Portable oxygen is allowed.

When calling the dispatcher to schedule a ride, please indicate that you will need to use the lift.

When the bus arrives to pick you up:

- > Indicate to the driver that you would like to use the wheelchair lift. If this is your first time using the lift, also let the driver know that.
- > Stay back at least 6 feet from the lift door, which is located on the side of the bus.
- > Wait for the driver to tell you when it is safe to board the lift. Then back onto the lift platform. Make sure to set your brakes.
- > Once securely on the lift, firmly grasp the handrails located on each side while the lift is in operation.

HOLIDAYS

Seymour Transit is closed on the following holidays:

- New Year's Day*****Martin Luther King Day
- President's Day*****Good Friday
- Primary Election Day*****Memorial Day
- Fourth of July*****Labor Day
- Columbus Day*****Election Day
- Veteran's Day*****Thanksgiving Day
- Thanksgiving Day After*****Christmas Eve
- Christmas Day

TIME POINTS

WAL-MART

6:30AM
7:30AM
8:30AM
9:30AM
10:30AM
11:30AM

12:30PM
1:00PM
1:30PM
2:00 PM
2:30PM
3:00PM
3:30PM
4:00PM
4:30PM
5:30pm (except Fri.)

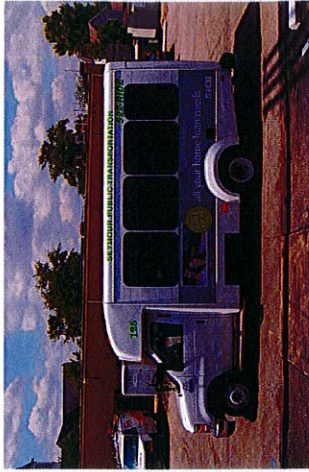
SAVE-A-LOT

7:00AM
8:00AM
9:00AM
11:00 AM

12:00PM
12:30PM
1:00PM
1:30PM
2:30PM
3:30PM
4:00PM
4:30PM
5:00pm (except Fri.)

SEYMOUR TRANSIT

PASSENGER'S USER GUIDE



We get you where you want to go!

**301-309 N. Chestnut St.
Seymour, IN 47274
812-522-RIDE
812-522-7433**

****Information available in Spanish and Alternative Format. For the hearing impaired call:
1-800-743-3333**

Our city bus service is called Seymour Transit. What this means to you is personalized transit service anywhere in Seymour. Complete information is available by calling 522-RIDE. Information on routes, schedules and fares can be given over the telephone or mailed to you free of charge. The service is open to the general public.

HOW MUCH DOES IT COST?

Seymour Transit fares can be paid in a variety of ways. Fares can be paid in cash or tokens. All fares are one-way! The monthly pass is for unlimited rides during the month. Each month will require a new monthly pass.

CASH: (must have exact change—drivers carry no change)

All passengers: \$2.00

TOKENS: (can be purchased on bus with exact change or in office)

All passengers: 10 in a bag for \$16

MONTHLY PASSES: (must be purchased in office)

All passengers: \$25 per month

ROUTES

You can use Seymour Transit in TWO different ways. You can board the bus at Wal-Mart or Save-a-lot Parking lot, according to our schedule on back side. Or, you can call 522-RIDE for door-to-door service to meet your schedule. If you plan to catch the bus at Wal-Mart or Save-a-lot, it is best to call the dispatcher to let us know you will be there waiting on us. Following is the current hours of the operation and time points (subject to change based on ridership):

HOURS

Mondays thru Thursdays: 6:00 am to 6:00 pm

Fridays: 6:00 am to 5:00 pm

Dispatcher on duty only Mon.-Fri.:

8:00 am to 4:30 pm

You may call and leave a message before and after office hours, but please allow 24 hours for the dispatcher to return your call. If leaving a message, please leave your name, phone number, and a brief description about the ride you need.

MAKING A RESERVATION

To make a reservation during office hours, call

522-RIDE and give the dispatcher the following information:

- > who you are
- > where you want picked up
- > where you want to go
- > what time you need to be there

***Rides are scheduled on a first called, first served basis. Try to call 24 hours in advance of your trip. You may call anytime between 8:00 am and 4:30 pm to speak with the dispatcher. Bus drivers are not allowed to schedule rides! You must call the dispatcher!

We will make every effort to accommodate your needs as best we can. ***If you will be bringing on packages, you can only bring on what you can carry in one trip! Please advise the dispatcher of this when you call for a ride.***

WAITING FOR THE BUS

Make sure that you are ready for pickup 5 minutes before your scheduled time. ***If you do not catch your scheduled ride, you will be charged for that ride anyway! You will be required to pay for this ride with \$4.00 cash or 2 tokens.***

CANCELING YOUR TRIP

Please call us to cancel or change your trip as soon as you know that your schedule has changed. If you do not call to cancel your ride before the bus arrives to pick you up, you will be charged a NO-SHOW! You will be required to pay this NO-SHOW in cash or tokens, not with a monthly pass, the next time you ride.

The City of Seymour/Seymour Transit is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1A